

# Certificate

Management system as per  
**ISO 9001:2015**



The Certification Body TÜV NORD CERT GmbH hereby confirms as a result of the audit, assessment and certification decision according to ISO/IEC 17021-1:2015, that the organization

**USTANOVA DOBRI DOM GRADA ZAGREBA**  
**Kruga 44**  
**10000 Zagreb**  
**Croatia**



**with the locations according to the annex**

operates a management system in accordance with the requirements of ISO 9001:2015 and will be assessed for conformity within the 3 year term of validity of the certificate.

Scope

**Meal preparation, delivery and distribution services, Distribution of food and non-food products to end users, homeless shelter services**

Certificate Registration No. 44 100 077388  
Audit Report No. 10025663

Valid from 2025-12-13  
Valid until 2028-12-12  
Initial certification 2007

Zagreb, 2025-10-07

A handwritten signature in black ink, appearing to read 'A. Veljicki', written over a horizontal line.

Certification Body at TÜV NORD CERT GmbH

TÜV NORD CERT GmbH  
Am TÜV 1, 45307 Essen  
www.tuev-nord-cert.com



# Annex

to Certificate Registration No. 44 100 077388  
**ISO 9001:2015**

**USTANOVA DOBRI DOM GRADA ZAGREBA**  
**Kruga 44**  
**10000 Zagreb**  
**Croatia**



Certificate Registration No.	Location	Scope
44 100 077388-001	Odsjek za prehranu – centralna kuhinja Domovinska ulica 10, Velika Kosnica 10410 Velika Gorica Croatia	Meal preparation, delivery and distribution services, Distribution of food and non-food products to end users
44 100 077388-002	Odsjek za prehranu - Blagovaonica Branimirova Kneza Branimira 35 10000 Zagreb Croatia	Meal distribution services, Distribution of food and non-food products to end users
44 100 077388-003	Odsjek za prehranu - Blagovaonica Cerska Cerska 3 10000 Zagreb Croatia	Meal distribution services, Distribution of food and non-food products to end users
44 100 077388-004	Odsjek za prehranu - Blagovaonica Alfirevićeva Frana Alfirevića 6 10000 Zagreb Croatia	Meal distribution services, Distribution of food and non-food products to end users

# Annex

to Certificate Registration No. 44 100 077388  
**ISO 9001:2015**

Certificate Registration No.	Location	Scope
44 100 077388-005	Pododsjek za tehničku organizaciju provedbe socijalnih usluga – pomoć u obiteljskim paketima Avenija Dubrovnik 15 (paviljon 25 ZV) 10000 Zagreb Croatia	Distribution of food and non-food products to end users
44 100 077388-006	Pododsjek za poslove voznog parka – dostava gotovih obroka u kuću Frana Alfirevića 6 10000 Zagreb Croatia	Meal delivery services, Distribution of food and non-food products to end users
44 100 077388-007	Pododsjek za tehničku organizaciju provedbe socijalnih usluga – usluga privremenog smještaja za beskućnike Ilica 29 10000 Zagreb Croatia	Meal distribution services, Distribution of food and non-food products to end users, Homeless shelter services

End of the List

Zagreb, 2025-10-07

*A. Vidorcuk*

Certification Body at TÜV NORD CERT GmbH